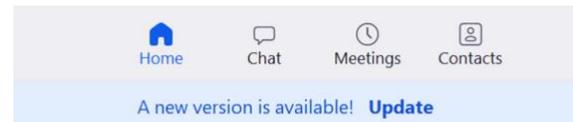


## The 2022 Virtual Rapid Response, Legislative, and Policy Conference is Almost Here!

### Here are some helpful tips to make your experience a success:

- Use a computer. While the conference can be accessed via a mobile device/tablet, you may not have access to the same features as viewing from a laptop or desktop computer.
- For the conference to run smoothly you must have the latest version of the Zoom Meeting Client downloaded.
  - To download the Zoom Client, click [HERE](https://usw.to/3U9). ([usw.to/3U9](https://usw.to/3U9))
  - Click [HERE](https://usw.to/3V2) ([usw.to/3V2](https://usw.to/3V2)) for a video tutorial from Zoom.
- Do you already have the Zoom Client downloaded, but are unsure if it needs updated? No problem. It's easy!
  - Launch Zoom on your machine.
  - If you see a message like in the picture, you need to update. Just click UPDATE and follow the prompts.
- New to Zoom? Would you like a refresher course on its functions and features? You are in luck! Zoom has a full library of videos and step by step tutorials on all its functions and features. To access Zoom's video tutorial library, click [HERE](https://usw.to/3Va). ([usw.to/3Va](https://usw.to/3Va)) For the full Zoom support center, click [HERE](https://usw.to/3Vr). ([usw.to/3Vr](https://usw.to/3Vr))
- To log on to the conference find the virtual ticket that was emailed to you from Zoom Events when you registered. Click "View Ticket" in the email and then join lobby. You will then have to sign in using the zoom account you used to register.
- Can't find your ticket? No problem, we've got you covered! Registered participants can also go to [usw.to/RR2022](https://usw.to/RR2022) and click "Join Lobby". You will then have to sign in using the zoom account you used to register to verify your registration.
- Once you are signed into the lobby, you will see the countdown and can check out all the classes we are offering by clicking the "Explore Sessions" button. You can even bookmark the classes you are interested in and create a personalized itinerary.
- The conference will start promptly at 1:00 pm EST, Tuesday, February 22, so we advise that you sign into the conference lobby in the next few days to ensure that you can get in without hassle.



For pre-conference questions or help please contact Randie Pearson at [Rpearson@usw.org](mailto:Rpearson@usw.org).

